

BAKER'S PROPANE

SERVICING PROPANE NEEDS IN MICHIGAN, OHIO, AND INDIANA

WHAT TO EXPECT WHEN YOU ARE EXPECTING... YOUR FIRST PROPANE DELIVERY

So you've made the decision to go with Baker's for your home propane needs. First off, thank you for choosing us and giving us the opportunity to be your home propane supplier! Below are 4 things you should expect:

1. If you're a new customer the first thing you need to know is that someone **MUST** be home for our first delivery. As our new customer procedure requires us to go inside your home and get numbers off whatever appliance may be running on propane. We also will need to get information off your tank and regulators outside.
2. That brings us to our second point. The serial number must be legible on the data plate on your tank. You may want to walk out and take a look to make sure it can be read before we arrive. That may mean it needs to be cleaned with a wire brush if it's rusty, or some paint may need to be scraped or chipped off.
3. We will give you a call the day before we come out to deliver. We call our customers the day before we will be at your home time frame of when we expect the driver to arrive at your home. A typical propane stop should take about 20 minutes after the driver arrives, while a new customer fill usually takes just over an hour to get the leak test done and all the paperwork filled out and signed.
4. You only need to be home for the first delivery or if you run out of gas. For other deliveries if you will not be home you will be able to leave us a check or pay with a credit card over the phone. If you typically are not home during the day its a great idea to leave a credit card on file with us so you don't have to worry about being home for deliveries.

Thank you for your business and we look forward to working with you! Don't forget to refer a friend and we will give you \$25!